

Volunteer Opportunities

Voluntary Action Center*

538 Spruce Street • Suite 420 • Scranton
(570) 347-5616

Our community's main information and referral provider. Provides assistance for those seeking volunteer opportunities, including the Big Brothers/Big Sisters program.

Senior Services

Telespond Senior Services, Inc.*

1200 Saginaw Street • Scranton
(570) 961-1950

Provides life-enriching services to older adults and their families on both a community-wide and individual basis.

Serving Seniors, Inc.*

538 Spruce Street • Suite 408 • Scranton
(570) 344-3931

Provides programs to improve the quality of life and care of nursing and personal care home residents and isolated older adults in the community.

a few closing notes

After losing your job, you may lose more than just your paycheck. You may lose some intangible things such as your self-esteem and feeling of self-worth.

As humans, we take great pride in our skills and accomplishments. Our work not only provides basic financial support for our families and ourselves, but also may define who we are.

While facing the uncertainty of each new day may seem a daunting task, try to have a positive attitude during the interval of your unemployment.

Keep in mind that you have not lost your most vital resource—you. You still possess the qualifications and talents that helped you get a job in the first place. No one can take that away from you.

We hope this guide will be useful to you. Be sure to remember these points, and good luck with your job search.

General Information

FIRST Line*

(570) 961-1234

Lackawanna County's free information and referral line that is available 24 hours a day, 7 days per week. FIRST can help connect you with various human service agencies and programs.

Notes:

A publication of

**United Way of
Lackawanna County**



Department of Labor Participation

615 Jefferson Ave. • PO Box 526
Scranton, PA 18501-0526
Phone: (570) 343-1267 • Fax: (570) 969-2977
www.uwlc.net

Wayne County Division
PO Box 328 • Waymart, PA 18472

2007

FYI

A Local Human Services Guide for the Unemployed



AFL-CIO Community Services and United Way Partnership

For more information, contact:

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not having a job is hard... but help is out there.

The United Way of Lackawanna County's Department of Labor Participation has compiled this list of agencies, services and programs that you may find helpful during this difficult time. Whether you need help buying food, getting healthcare or—most importantly—finding a new job, there is someone out there who can help.

Financial Assistance

Lackawanna County Board of Assistance

100 Lackawanna Ave. • 2nd Floor • Scranton • (570) 963-4525
77 N. Main St. • Carbondale • (570) 282-3840

Determines eligibility for food stamps based on income and available resources. Also provides money to help pay for energy costs, food, clothing and shelter.

Consumer Credit Counseling Service of Northeast Pennsylvania

Abington Executive Park • Clarks Summit

(800) 922-9537 or (570) 587-9163 • www.cccsnepa.org

Helps you work with creditors to negotiate acceptable repayment plans and offers budget and credit counseling.

Unemployment Compensation Center

(888) 313-7284 or TTY (888) 334-4046

Administers unemployment compensation programs.

The Salvation Army*

500 S. Washington Ave. • Scranton • (570) 969-6399

Provides emergency assistance through PPL and Operation Help, as well as welfare and emergency services for food and clothing.

Scranton Lackawanna Human Development Agency

321 Spruce St. • Scranton • (570) 963-6836

Aids eligible households with energy emergencies and weatherization services.

Safety Net

550 Madison Ave. • Scranton • (570) 347-4730

Assists with a wide range of services including infant and supplemental food, rent, prescriptions, eyeglasses, furniture and moving assistance.

Food Assistance

Bread Basket Pantries

550 Madison Ave. • Scranton • (570) 343-2324

Food pantry locations in Scranton, Moscow, Jessup and Carbondale.

WIC (Women, Infants & Children)

1336 Providence Rd. • Scranton • (570) 346-8493

1831 Pittston Ave. • Scranton • (570) 344-8834

40-42 N. Scott St. • Carbondale • (570) 282-2665

1418 Main St. • Peckville • (570) 383-4900

321 Grandview Ave. • Honesdale • (570) 253-0461

Provides vouchers for specific, nutritious foods for women, infants and children meeting income guidelines. Also offers nutrition education.

Counseling Services

Jewish Family Service*

615 Jefferson Ave. • Scranton • (570) 344-1186

Offers extensive counseling services, including but not limited to, issues relating to job adjustment or displacement, marital conflict, substance abuse and family violence.

Catholic Social Services*

400 Wyoming Ave. • Scranton • (570) 207-2283

39 S. Main St. • Carbondale • (570) 282-0460

Offers a wide range of counseling services and financial assistance to eligible families (i.e. rent, medical, etc.)

Family Service of Lackawanna County

(570) 342-3149

Offers a wide range of counseling services to address such issues as marital conflict, job displacement/adjustment and substance abuse.

Employment Services

Lackawanna County CareerLink

135 Franklin Ave. • Scranton • (570) 963-4671

www.pacareerlink.state.pa.us

Offers an extensive array of services including information and registration on the CareerLink system, job lists and referrals, information on state and federal jobs, civil service testing, labor market information, training provider lists and performance information, unemployment compensation information, seminars and workshops, computer classes, case management, remediation and GED classes and aptitude and interest assessments. Also offers on-the-job training, individual training accounts and customized training programs.

Educational Opportunity Center of Northeast Pennsylvania

135 Franklin Ave. • Scranton • (570) 496-0296

1-800-24-Think • www.eocinc.org

Information center for adults who are seeking help making career and educational choices. Call for information on vocational and technical schools, college and apprenticeship programs, military service options and GED preparation.

Health Care Services

Blue Cross of Northeastern Pennsylvania Blue Chip Program

19 N. Main St. • Wilkes Barre • (800) 829-8599

Low cost healthcare for eligible children up to age 14.

Scranton Primary Health Care Center*

959 Wyoming Ave. • Scranton • (570) 344-9684

Provides a full range of primary medical services for the entire family and a health education program for the unemployed.

Partnership for Prescription Assistance

1-888-477-2669 • www.pparx.org

Provides a single point of access to numerous public and private patient assistance programs designed to help people pay for prescription medication.

* Denotes a United Way partner agency